MARIE CURIE CREATES ONLINE LEARNING BANK WITH BSG

Business Systems Group Ltd (BSG) provide Marie Curie Cancer Care (MCCC) the UK's leading cancer care charity with an online learning bank to increase staff training efficiency

LONDON, 29th April – Business Systems Group Ltd. (BSG) today announced the launch of a web based learning bank that enables Marie Curie Cancer Care staff to book and participate in IT Training courses. The site also enables managers to authorise the courses and assess their staff training needs, which are delivered by BSG Education Team.

With the implementation of a new IT infrastructure across 850 users in the UK MCCC knew that training was critical to ensure they got maximum return on their investment in technology MCCC appointed BSG to carry out a nationwide IT training and education programme to all 850 users on Windows and Office XP. As their users are located across many different sites in the UK it is vital that every effort is taken to ensure training is well targeted and that costs were tightly controlled.

"With a geographically dispersed user population in different office environments including hospices, home workers and those on the road, getting all our staff together in one place is highly impractical," explains Peter Crutchfield, IT Director for Marie Curie Cancer Care.

Marie Curie Cancer Care staff log into the Learning Bank from anywhere and identify the date, location and number of places available on a wide range of courses provided by BSG. After viewing the outline of the course, the simple booking procedure passes the training request to the line manager, who through a secure connection can authorise the course at a click of a button. The area manager is provided with reporting information on who went on what courses and when. BSG education then delivers the training throughout MCCC's UK wide office locations.

As Peter Crutchfield explains "The learning bank represents a very cost effective solution for increasing the efficiency of the training we provide our staff. We are now saving costs by reducing paper, reducing travelling expenditure, increasing the number of people who attend each course and having a clear picture of the IT skills our staff have attained."

To overcome the logistical difficulties of delivering training to such a geographically dispersed workforce, BSG designed, deployed and operate the virtual classroom training programme for Marie Curie users. Users based at different sites log onto a live instructor led course from any PC connected to the Internet. The trainer is based at a different site, usually BSG House in

London. The courses are browser based and the user attends the on line training session by logging in to view the course content and by wearing a headset to hear and discuss issues with the trainer during the course. The courses provided are all levels of training on the main office applications including Microsoft Word, Outlook, Excel, PowerPoint, Project and Publisher.

"We are very proud to be working with Marie Curie Cancer Care on this project", explains Nick Gerard, CEO of BSG, "The classroom training combined with the Virtual Classroom facility we have also created ensure an excellent learning resource for MCCC for years to come"

As a charity it is critical that every '£' spent on IT offers more than a '£' back in benefit. The BSG approach aligning IT to business goals has created the strategy and infrastructure to allow MCCC to achieve this.

Notes to editors

Business Systems Group (BSG): www.bsg.co.uk

BSG creates technology solutions, via its specialist sector knowledge, that deliver quantifiable business benefit for our clients and their customers.

BSG has, over its 15 year history, developed its capabilities to deliver end to end solutions. These capabilities range from technology strategy design, system integration, supply and delivery of a clients' technical infrastructure to the provision of 24x7 support, managed hosting, IT outsourcing and education services to high value consultancy services and the design and integration of multi-channel solutions and new applications. BSG also offers dotEncrypt, a service that not only protects, controls and authenticates emails but also protects and secures the distribution and sale of valuable digital content.

BSG services and solutions have enabled companies of all sizes (including Egg, Renault/Nissan, Merrill Lynch, George Wimpey UK and Amnesty International) to become more efficient, cut costs, build new business models and to deliver a more effective service to their customers and members.

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Marie Curie Cancer Care (MCCC): http://www.mariecurie.org.uk/

Marie Curie Cancer Care is dedicated to the care of people affected with by cancer and the enhancement of their quality of life through its caring services, research and education. The Charity provides care for today and hope for tomorrow.

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