



Business Systems Group Training Services Portfolio

BSG's Training Services provide a portfolio of courses designed to meet your learning needs. These include a full technical curriculum, desktop applications, development work, project management and soft skills courses. BSG will also help your staff gain the IT qualifications they require. Courses are available through a variety of media: instructor led, task based modular, e-learning, virtual classroom, workshops and at-desk training.

BSG can work with you to identify skills gaps and profile the competencies required for specific jobs and processes, providing learning solution planning, delivery and management, with a full administration capability.

BSG is able to offer a wide range of training using fully accredited trainers. All training consultants are qualified instructors which ensures that all training is delivered by people with recent and relevant experience of the products in the field. BSG can deliver standard vendor approved courses, or can design and deliver courses that are created specifically for your staff and built around your own mix of technologies. BSG recognises that our approach allows you to receive single source training on all the relevant elements of your environment without having to attend multiple courses.

Overleaf is a comprehensive list of the training BSG offers

Technical Course Portfolio

- Analysis, Design and Testing
- C++ Programming
- Check Point
- Cisco
- Citrix
- CompTIA (A+ and Network+)
- Crystal Reports
- Customer Service Desk
- HP
- IBM
- Lotus Domino
- Internet and Web Development
- ITIL - IT Service Management
- Java
- Juniper Networks
- Microsoft Technical
- Microsoft Programming
- Nortel
- Novell
- Oracle
- Personal and Team Development
- Prince2
- Project Management
- Red Hat
- Security, Privacy and Data Protection
- Unix and Linux

Microsoft Office 2007 Portfolio

- A First Look at Microsoft Office 2007
- Upgrading to Word 2007
- Upgrading to Excel 2007
- Upgrading to PowerPoint 2007
- Upgrading to Outlook 2007
- Upgrading to Access 2007
- Upgrading to Project 2007
- Office 2007 - What else is in the box?

Other Microsoft Applications Portfolio

- Word 2000 to 2007
 - Essentials
 - Intermediate
 - Advanced
 - VBA Programming
- Excel 2000 to 2007
 - Essentials
 - Intermediate
 - Advanced
 - VBA Programming
- Outlook 2000 to 2007
 - Essentials
 - Advanced
- Access 2000 to 2007
 - Essentials
 - Intermediate
 - Advanced
 - VBA Programming
- PowerPoint 2000 to 2007
 - Essentials
 - Advanced
- Project 2002 to 2007
 - Essentials
 - Advanced
- Visio 2000 to 2007
 - Essentials
 - Advanced
- Publisher 2000 to 2007
 - Essentials
 - Advanced
- Microsoft CRM

ITIL Portfolio

- ITIL Foundation Course
- Service Desk and Incident Management
- Change Management
- Problem Management
- Configuration Management
- Release Management
- Service Level Management
- Planning to Implement IT Service Management
- ITIL Service Management Certificate
 - Support
 - Delivery
 - Revision

JBoss Portfolio

- Hibernate 3
- Hibernate 3 Essentials
- JBoss for Administrators
- JBoss for Advanced J2EE Developers
- JBoss Clustering
- JBoss and EJB3 for Java Developers
- JBoss jBPM
- JBoss for Web Developers

Other Applications

- Adobe
- InDesign
 - Photoshop
 - Illustrator
 - Dreamweaver

Next Steps

Contact BSG to arrange for one of our account managers to discuss the training options available to you and your organisation. We will talk you through any accreditation processes you may require and help you assess your team to provide a cost effective solution.

Further information

For more information about BSG Training Services

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